



Government Solutions for Today's Healthcare Challenges

Health plans that serve the government programs healthcare market are presented with both challenges and opportunities. Having the right strategic partner that can support end-to-end capabilities across your business can make the difference in achieving success now and into the future.

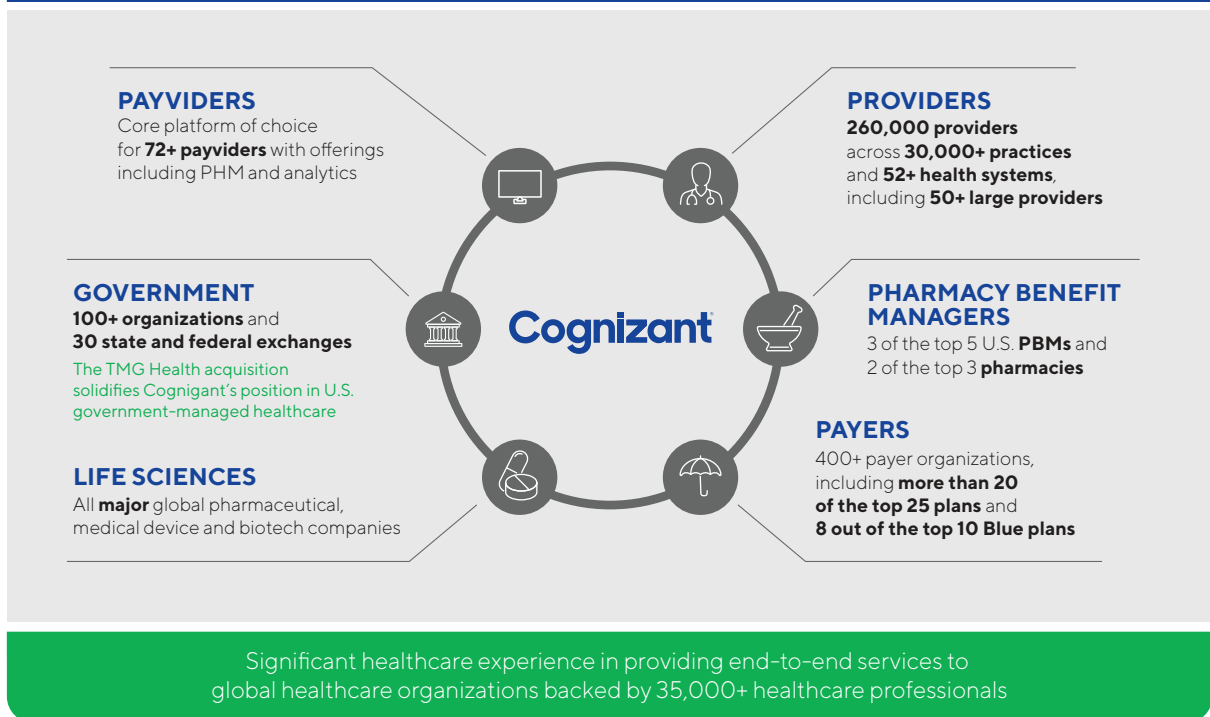
Cognizant[®]

With one of the largest healthcare practices among global players, we take healthcare seriously.

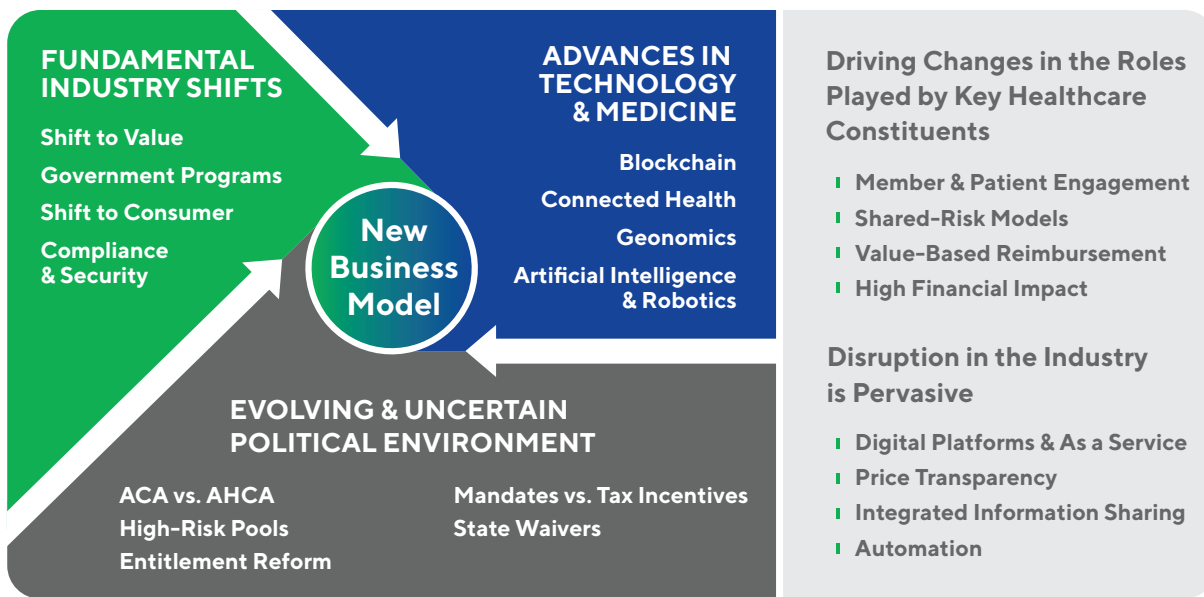
Cognizant has strong domain knowledge and coverage across different healthcare segments, including payer, provider, pharmacy benefit managers (PBM) pharmacy and other intermediaries. Our products, solutions and services cater to nearly every population in the

healthcare landscape, and we support systems that host and process more than 190 million members and patients across North America. Cognizant's healthcare practice, which is one of the industry's fastest-growing, accounts for approximately 30% of our annual revenue.

PROVIDING A 360° PERSPECTIVE OF THE HEALTHCARE ECOSYSTEM



Healthcare is at a point of convergence: Industry shifts are impacting the way healthcare is done today.



While there are many factors contributing to the industry-wide shift, As a Service models are changing how businesses are investing in technology and providing the necessary operational agility to expand as the market grows. Bringing together automation, insights, and best-in-class industry processes and platforms allows businesses to focus on creating new products, cultivating a better customer experience and establishing a strong competitive differentiation.

Given the current political climate, financial pressures and compliance requirements that government health plans are now experiencing, as a Service models are the way forward.

Cognizant’s comprehensive healthcare practice spans all aspects of the healthcare ecosystem and provides a broad range of services and solutions that address regulatory requirements, emerging industry trends and operational improvements.

An industry leader for government lines of business.

Through the combination of technology innovation, passion for client satisfaction, deep healthcare industry understanding, a collaborative workforce and business process expertise, Cognizant has positioned itself as an industry leader and provider of information technology, business process and platform services, business consulting and digital offerings to leading healthcare companies.

Delivering end-to-end capabilities.

Our specific experience offers unparalleled expertise to serve health plans of all sizes across the government spectrum. Cognizant's end-to-end capabilities helps you achieve business outcomes whether you are new to the government programs market or looking to evolve and scale your existing business.

To further expand our capabilities in the government market, Cognizant recently acquired TMG Health. The integration of TMG Health,

a top service provider for U.S. government-managed healthcare programs, extends our ability to offer more mature, enhanced services. TMG Health advances our solution portfolio with distinctive competencies for government program administration, including Medicare, Medicare Advantage, Medicare Supplement, Prescription Drug Plans, Managed Medicaid, Dual Eligible, Children's Health Insurance Program (CHIP) and Managed Long-Term Services and Supports (MLTSS).

Today, Our Integrated Government Credentials Showcase Why Cognizant Is The Market Leader.

MEDICARE

AN EXPERIENCED PARTNER WITH
A TRACK RECORD OF SUCCESS

119+

Medicare Advantage and Part D Clients

~60%

of all Medicare members are
supported by our systems & services

MEDICAID

OUR UNPARALLELED EXPERIENCE
IN MANAGED MEDICAID

92+

Medicaid Clients in 37 States

~60%

of all Medicaid members are
supported by our systems & services

Finding synergies: Our pledge to lead and innovate.

Cognizant is committed to continuous innovation in our solution portfolio. We've strategically built the broadest suite of government programs offerings, while delivering the most effective and reliable services.

COMPREHENSIVE OFFERINGS TO ADDRESS GOVERNMENT PROGRAM NEEDS



PAYERS



PROVIDERS



PHARMACY BENEFIT MANAGERS



GOVERNMENT

PRODUCTS

Core Platforms
Facets & QNXT

Risk, Encounters
& Claims
Elements Suite

Quality
ClaimSphere Suite

Medical Management
CareAdvance, VBB,
TTAP

Consumerism
TranZform - Engage

TECHNOLOGY SERVICES

AI & Analytics

Digital
Engineering

Application
Services

Quality Engineering
& Assurance

Infrastructure, Cloud
& Security Services

BUSINESS SERVICES

Claims, Billing
& Enrollment
Benefit Administration

Provider
Data Mgmt.
& Credentialing

Medical Management
Clinical Services &
Risk Mgmt.

Members & Providers
Customer Service

Agents & Brokers
Agent Licensing

CONSULTING

Digital Strategy

Business
Optimization

Advisory,
Implementation
& Readiness

Risk &
Compliance

Privacy &
Security

EXCHANGE

MEDICARE
ADVANTAGE

MEDICARE
SUPPLEMENT

PDP

MANAGED
MEDICAID

CHIP

DUALS

MLTSS

Products

Cognizant's software solutions, including our TriZetto® Healthcare Products portfolio, are designed for health plans to administer government programs, reduce manual processing burdens, drive administrative efficiency and enhance revenue – all while improving the cost and quality of care for government populations. Our products address the changing CMS requirements including reporting, eligibility, financial reconciliation, risk adjustment, quality and more.

Technology Services

Advance application and infrastructure landscape for an efficient digital enterprise by rationalizing and consolidating IT assets, streamline processes with virtualization, and address legacy system vulnerabilities by fortifying IT. Enable disruptive digital business models through our multi-disciplinary team of social scientists, design thinkers, creative technologists, and digital strategists.

Business Services

Cognizant's full suite of Business Process Services (BPS) can support government program-specific requirements by alleviating many administrative tasks, which can increase process effectiveness and efficiency, and reduce administrative costs.

From front-end processing and enrollment to claims administration to medical management, we can provide the services and desk-level procedures that support administration of both Medicare Advantage and Managed Medicaid programs.

Consulting

From strategy and planning to program implementation, business optimization and digital transformation, Cognizant's full suite of consulting and advisory services is specifically designed for health plans that serve the government programs market.

We can help your business address today's challenges, including regulatory compliance, integrated health management, consumerism, health intelligence and analytics, and more.

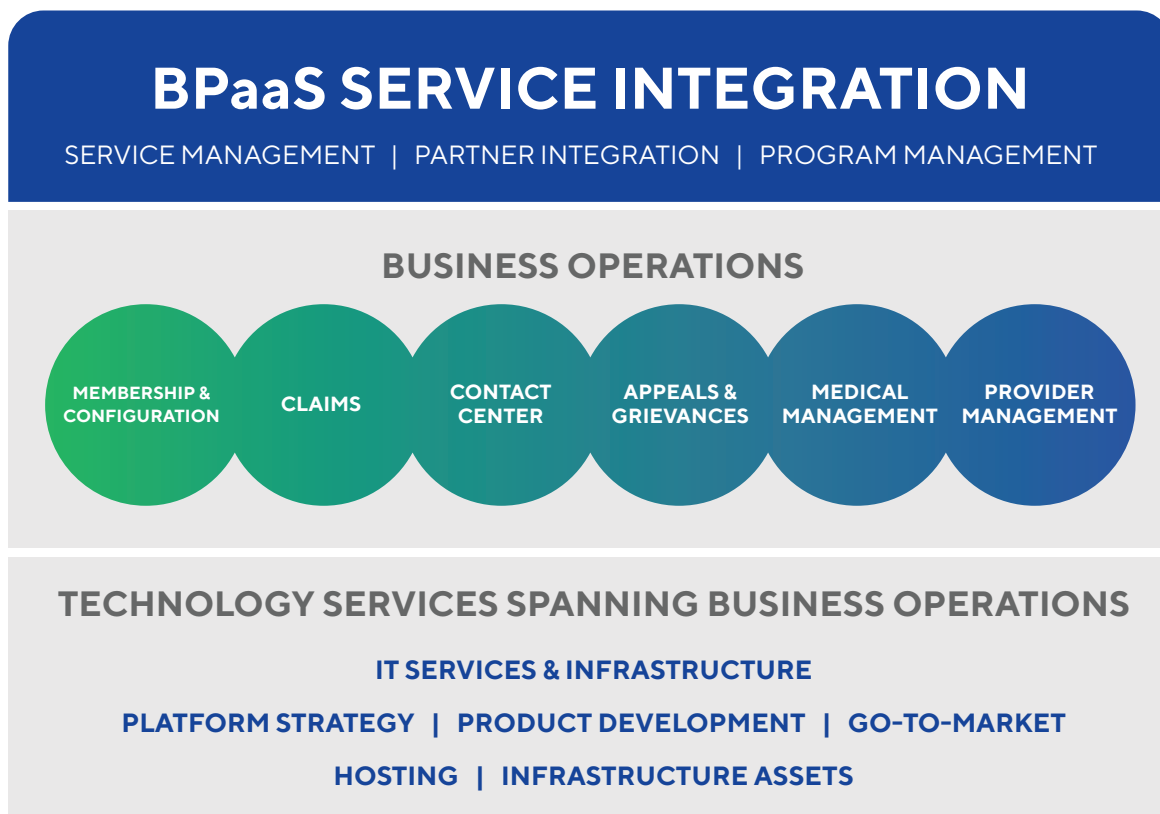
Business Process as a Service

BPaaS provides operational agility to enter into the government space quickly and to expand as the market grows. Our government programs BPaaS brings together automation, insights, best-in-class industry processes, platforms and an outcome-driven, integrated service delivery and program governance framework.

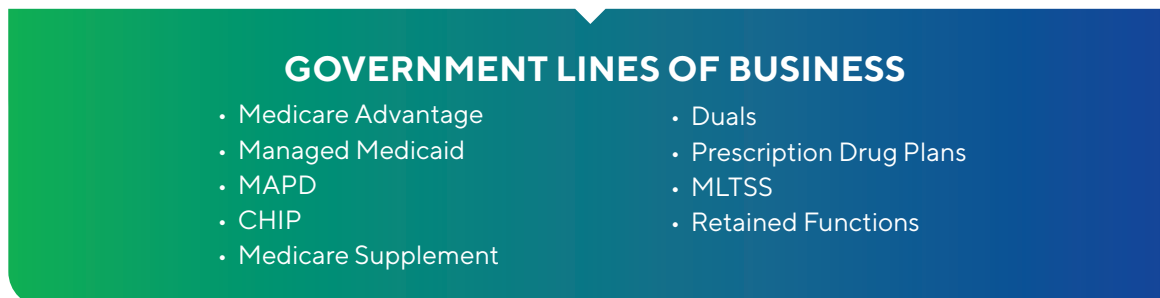
Health plans can create new products, focus on customer experience and have a strong competitive differentiation while addressing the pressures of both Medical Loss Ratio (MLR) and Administrative Loss Ratio (ALR).

The Cognizant government BPaaS integration model.

The typical government BPaaS model enables Cognizant to manage overall operations and technology services, which allows health plans to focus on core strategy and business.



Cognizant managing overall operations & technology services allows **clients to focus on core strategy & lines of business**



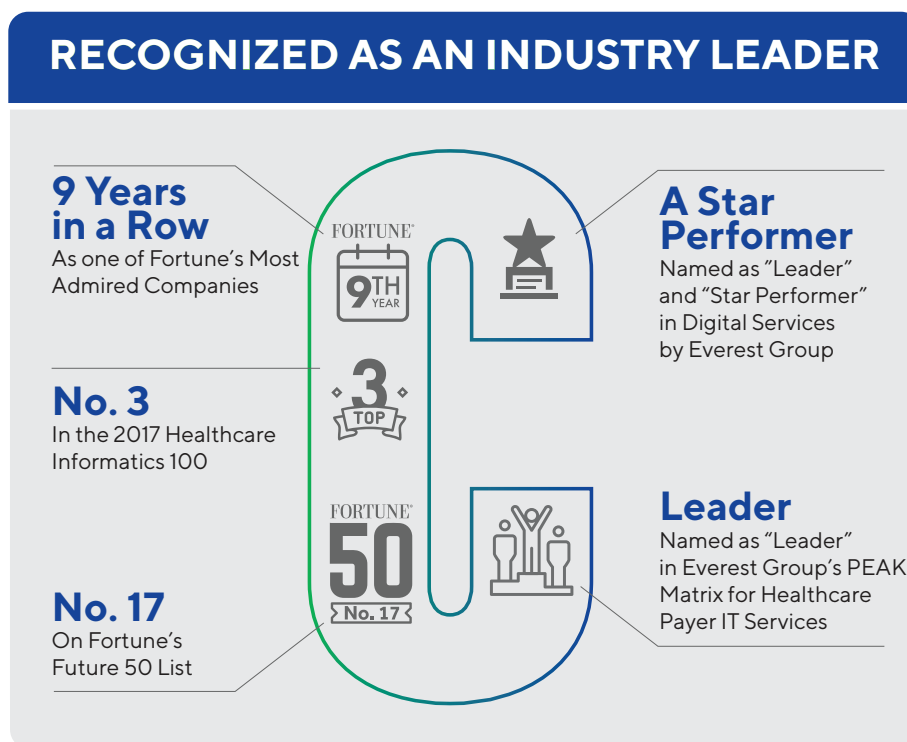
Quick Take

Our intergrated government credentials showcase why Cognizant is the market leader.

Cognizant, a committed strategic partner, has a wide range of products, solutions and deployment models for Medicare, Medicaid and other government lines of business to help support your operational objectives and business goals—all while focusing on outcomes.

You can take full advantage of advancements in technology to evolve your business and meet the demands of the new digital consumer, and Cognizant can help you do it.

To learn more about Cognizant's government programs solutions, visit www.cognizant.com/healthcare/government-public-health-plans.



About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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